



Project Information

Client:	Jephson Housing Association
Location:	Midlands (Wales to Anglia)
Project Description:	Asbestos Services
Value:	800k
Start Date:	2004
Completion Date:	2006
Type of Contract:	Tender (JCT) + SOR

Scope of Project

The project incorporated all asbestos related services. We instigated, via consultation, a fully integrated management plan to be incorporated in the organisations policy hierarchy. Prior to project commencement we undertook regional asbestos awareness training and a specific presentation was put together with the client to inform regional managers of the process, program and impact.

We designed and implemented a specific IT asbestos database for the client with their input and liaison. This is currently in use today.

We then undertook in excess of 1100 communal parts and residential care homes surveys (T2). The tenant liaison was imperative due to the nature of the sites. We has specific client branded work wear and identity cards produced for identity and resident security.

During the surveying we collated a remedial program and project managed full scale removal on numerous sites. We then updated all information on the database.

Initially we won the project via competitive tender based on a schedule of rates and continued in a partnering agreement thereafter.

Method of Works

Planning, in the first instance, has enabled us to manage the clients expectations and ensure clarity from the outset. We devised a detailed and specific presentation for all the clients staff, which was rolled out regionally to make employees aware of the upcoming project, and the specific Asbestos IT database we had designed and initiated. Regionally all staff were also refreshed via training once they had had the opportunity to use the database.

Once all parties were clear on the project requirements and the agreed route. We then undertook all surveys on a tight schedule. Within one year completing the surveys on time and all reports submitted.

Thereafter we completed the project management of the remedial works and any report amendments. We then undertook the re-inspection of all the properties two years later including all the above.

Key Performance Indicators

Regional Awareness, Planning, Communication

Lessons Learnt

Training at the outset, Manage client expectation, Tenant Liaison and continuity of staff.

Client Feedback

Client very happy with outcome see references.



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