



Project Information

Client:	Riviera Housing association
Location:	Torquay
Project Description:	Asbestos Services
Value:	450k
Start Date:	2003
Completion Date:	2005
Type of Contract:	Tender (JCT) + SOR

Scope of Project

The project incorporated all asbestos related services. We instigated, via consultation, a fully integrated management plan to be incorporated in the organisations structure. We set up a regional base to manage the project on a daily basis whilst all correspondence and administration still ran centrally via our main office. The remote office included a satellite lab for all sample analysis and monitoring.

We designed and implemented a specific IT asbestos register system for the client with their input and liaison. This is currently in use today.

We then undertook in excess of 5000 surveys of residential dwellings and communal parts (T1, T2 & T3). The tenant liaison was imperative due to the nature of the sites. We has specific client branded work wear and identity cards produced for identity and resident security .

Whilst we carried out the surveying we produced and collated a remedial program and project managed full scale removal on numerous sites. We then updated all information on the database.

Initially we won the project via competitive tender based on a schedule of rates and continued in a partnering agreement thereafter.

Method of Works

We designed and implemented a new reporting system for the client. This enabled large scale and effective survey of large volume of properties in a short timescale. This was managed via our remote office and lab facility and we retained the same staff on the project for the duration to ensure continuity.

Thereafter we rolled out a large quantity of surveys and independently audited the process to ensure quality of survey.

Project management of the full scale removals operation within budgetary constraints.

Key Performance Indicators

Remote Office & Lab Facility, New Reporting System

Lessons Learnt

Implementation of new reporting system and maintaining quality of service during large scale project. Independent audit to ensure quality.

Client Feedback

Client very happy with outcome see references.



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