



Project Information

Client:	Springboard Housing
Location:	SE London, Essex & Anglia
Project Description:	Asbestos Services
Value:	700k
Start Date:	2002
Completion Date:	Current & Ongoing
Type of Contract:	Tender (JCT) + SOR

Scope of Project

The project incorporated many asbestos services, beginning with the production and implementation of a robust asbestos management plan. Then the planning and execution of 3500 surveys to residential stock dwellings including common parts and care homes.

This project heavily depended on our ability to liaise with the tenants and clients to ensure an economical roll out of the inspections and the dissemination of information to the tenants.

Initially we won the project through a competitive tender process based on a schedule of rates. Subsequently we have continued to assist in a partnering arrangement with the annual management of all asbestos related services including additional surveys, re-inspections, consultancy, training, IT input and project management of remediation.

We hope the continued relationship and trust we have built up demonstrates our capabilities in a long term arrangement as well as maintaining a high quality of service to ensure the clients satisfaction.

Method of Works

Planning, in the first instance, has enabled us to manage the clients expectations and ensure clarity from the outset. Once we established the practical nature of how the organisation functioned, we then applied the project and regulatory criteria and this ensured we could carry out the contract to the required standard.

We had confidence in our planning ability and technical ability to complete the contract, specifically, the asbestos surveys and management of their portfolio. Thereafter we had to be sure that client was happy with both the program and the individuals involved.

Communication and regular updates to all parties also ensured continued understanding and ultimately development of the project.

Key Performance Indicators

Planning, Communication

Lessons Learnt

Regular Evaluation, Tenant Liaison and continuity of staff.

Client Feedback

Very positive as we still undertake all asbestos related services.



The Granary | Pinden Farm |
Dartford | Kent | DA2 8EA |
t: 0845 474 0172 | f: 0845 474 0173
e: reception@pagroupuk.com